

## INDIAN INSTITUTE OF INSURANCE SURVEYORS AND LOSS ASSESSORS

(Promoted by IRDA, Govt. of India)

Ref: IIISLA / E&T /2020/Webinar

Date: October 1, 2020.

Dear Members,

IIISLA has been conducting webinar sessions since April 2020, in view of the COVID-19 Pandemic situation. About 50 sessions were conducted in all the departments and speakers had come forward voluntarily to impart webinar mode training.

We had a review about the progress, response, shortcomings and to explore further improvements, webinar meeting was conducted involving the CC members, faculty, organizers and back up team of the program on September 20, 2020..

The Agenda for the meet was:

Review of webinar program so far and suggestions for improvement on;

- a) Schedule duration, frequency, lead time, Calendar for a month / week ahead etc.
- b) Content Narration, Interaction, feedback, segregation on level of membership feasibility.
- c) Faculty Pool: How to widen the pool; how to ensure participation by all that were part of TOT program constraints if any.

During the course of the interactive session, it was suggested by most of the participants to have a structured program with practical orientation, followed by Q&A session. Training hours credit, certificates too were discussed.

It was suggested to line up schedule of programs well in advance, targeting the right participants and divide the participants as level I and Level II and to design modules on those lines.

To declare the programs in the web site, at least a month in advance for the members to view and chose the session they intend to attend, department wise.

It was also decided to identify and create a faculty pool, who can deliver online sessions in their field of their interest and share their experience and knowledge to the surveyor fraternity.

It was also decided to form an expert committee at a later date, which shall review all the proposed presentations from the faculty, suggest modification keeping in view the dynamic changes taking place in the industry.

Suggestions came to impart training in regional languages to explain the concepts wherever needed. It was also suggested to have a pool of 5 persons for each State to coordinate this activity.

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Program is to be moulded to be more on interactive mode. Also YouTube streaming is to happen after the session, as that would increase the participation on the interactive mode.

Keeping in view of the above proposed changes being suggested and to create an effective training and education platform as a brand of IIISLA, it is requested to all the Interested / Knowledgeable Members with communication and presentation skills; to come forward voluntarily, to spare their valuable time to impart training and also to be part of the faculty pool. Interested members are requested to share their details, field of interest latest by 15<sup>th</sup> Oct, 2020 and can reach @ training@iiisla.net and suuresh1962@gmail.com

Thanks & Regards,

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